

LANCASTER AREA LIBRARY

LANCASTER - MAIN LIBRARY
125 N. DUKE STREET
LANCASTER, PA 17602
(717) 394-2651
(717) 394-3083 (FAX)

LEOLA BRANCH
46 HILLCREST AVENUE
LEOLA, PA 17540
(717) 656-7920
(717) 656-0040 (FAX)

MANHEIM TOWNSHIP BRANCH
401 GRANITE RUN DRIVE
LANCASTER, PA 17601
(717) 560-6441
(717) 560-0570 (FAX)

MOUNTVILLE BRANCH
2 COLLEGE AVENUE
MOUNTVILLE, PA 17554
(717) 285-3231
(717) 285-0916 (FAX)

JAMES P. STETINA, EXECUTIVE DIRECTOR

DOCKET FILE COPY ORIGINAL

15 October 2001

Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Room TW-A325
Washington DC 20554

OCT 19 2001
FEDERAL ROOM

In the matter of: Request for Review by Lancaster Area Library of
Decision of Universal Service Fund Administrator
Docket Nos. 97-21 and 96-45

Re: Lancaster Area Library (Applicant)
Form 471 Application No. 267077
Funding Year 4: 07/01/01 - 06/30/02
Billed Entity No. 125813

Enclosed please find a photocopy of a Letter of Appeal to the Schools and Libraries Division (SLD) of its Funding Commitment Decisions of 07 August 2001 in regard to Funding Request Numbers 675357 and 675370.

Enclosed also is a photocopy of the SLD Administrator's Decision on Appeal indicating that this appeal was not considered by the SLD as it was received one day past the 30 day window for appeal.

The office of our organization's contact person for Universal Service Fund matters prepared this appeal, dated 05 September 2001, and delivered it that date to a staff member of the separate office (of the Library's Executive Director) which is responsible for arranging FedEx services for our organization, with instructions that it be sent by Priority Overnight Service in order to be received by the SLD on 06 September. That staff member, whose actions are not under the control of the contact person's office, failed to perform this task on 05 September as assigned, and when this was discovered on 06 September, immediate remedial action was taken and the appeal sent, again by Priority Overnight Service. Our original Funding Requests, our responses to the SLD's requests for additional information, and all other submissions have been prompt and within the program's parameters. We do not believe it fair that our organization be penalized, and the benefits of this program not be extended to it, due to the error of the SLD in its original funding determination and an isolated lapse in the performance of one individual during the appeal of that determination.

No. of Copies rec'd 0
FACCODE

A MEMBER OF THE LIBRARY SYSTEM OF LANCASTER COUNTY

As we believe our letter of appeal adequately delineates the SLD's error in its original funding determination, as a good-faith effort was made to submit this appeal within 30 days of receipt of the decision, and as the one day overage is "de minimis" in the context of the SLD's error and our good-faith effort, we ask that it be given your further consideration.

Thank you very much.

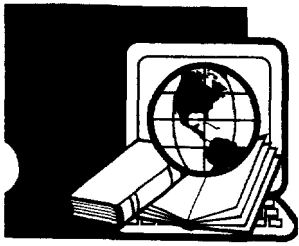
A handwritten signature in black ink, appearing to read "E. David Brian", with a long horizontal flourish extending to the right.

E. David Brian
Accounting & Finance Manager

EDB/paa

cc: Administrator, SLD

Files (E-rate/Year4Voice471)



LANCASTER AREA LIBRARY

LANCASTER - MAIN LIBRARY
125 N. DUKE STREET
LANCASTER, PA 17602
(717) 394-2651
(717) 394-3083 (FAX)

LEOLA BRANCH
46 HILLCREST AVENUE
LEOLA, PA 17540
(717) 656-7920
(717) 656-0040 (FAX)

MANHEIM TOWNSHIP BRANCH
401 GRANITE RUN DRIVE
LANCASTER, PA 17601
(717) 560-6441
(717) 560-0570 (FAX)

MOUNTVILLE BRANCH
2 COLLEGE AVENUE
MOUNTVILLE, PA 17554
(717) 285-3231
(717) 285-0916 (FAX)

JAMES P. STETINA, EXECUTIVE DIRECTOR

05 September 2001

Letter of Appeal
Schools and Libraries Division
Box 125 - Correspondence Unit
80 South Jefferson Road
Whippany NJ 07981

Re: Lancaster Area Library (Applicant)
Form 471 Application No. 267077
Funding Year 4: 07/01/01 - 06/30/02
Billed Entity No. 125813

This letter is to appeal your Funding Commitment Decisions of 07 August 2001 in regard to Funding Request Numbers 675357 and 675370.

Funding Request Number 675357 was "not funded" because "30 % or more of this FRN includes a request for directory advertising which is an ineligible service based on program rules."

This is an inaccurate statement. Attached is a photocopy of the telephone services invoice submitted. The invoice total of \$ 1,258.51 includes \$ 462.99 (37 %) of erroneous charges ("DIR" entries on pages 9-10) by the vendor for the cost of telephone directories (not directory advertising) which were provided free of charge to our library for its materials collection. These charges were subsequently reversed on a later invoice. (On pages 4-6 are shown similar reversals for likewise erroneous directory charges on previous invoices.) We believe these "DIR" entries of the invoice total) were misinterpreted by your staff as being regularly recurring ineligible charges and as being included in the submission. However, you will note that we deducted the total of these erroneous billings (\$ 462.99) from the invoiced current charges total (\$ 1,258.51) in determining the true monthly charges (\$ 795.52), shown as \$ 796 on Form 471, Block 5, Page 1 of 9, Item 23a. Concurrently, we have noted in our review for this appeal that this latter amount does include \$ 74.75 for directory services (pages 44-47) inadvertently included which, if deemed ineligible, would reduce the eligible services amount to \$ 720.77. Please review and consider funding of the eligible services (only) as shown on the attached.

COPY

A MEMBER OF THE LIBRARY SYSTEM OF LANCASTER COUNTY

Funding Request Number 675370 was "not funded" because "30 % or more of this FRN includes a request for a service order which is an ineligible service based on program rules"

This amount of this funding request did in fact include \$ 171.75 for a non-basic service (installation) inadvertently overlooked in the submission. Attached is a photocopy of the telephone services invoice submitted. Form 471, Block5, Page 3 of 9, Item 23a should have shown \$ 54 (\$ 225.35 - \$ 151.75). Please review and consider funding of the eligible services (only) shown as shown on the attached.

Thank you very much for your ~~time~~ and assistance.

Should you have any question, please feel free to contact me by telephone at 717-396-9313, Ext. 141, or by telefacsimile at 717-394-8083.

E. David Brian
Accounting & Finance Manager

EDB/paa
cc: Files (E-rate/Year4Voice471)



Summary of your account

March 4, 2000

LANCASTER CNTY LIBRY
125 N DUKE ST
LANCASTER PA 17602-2815

Charges from last month

Amount of your last bill.....	\$2,440.66	
Payments credited through Mar 7.....	-788.80	
Summary of adjustments-See Page 4	-1,651.86	
Amount you still owe.....		\$.00

Charges for this month

Our charges-See REBATE	DATE 01-10-030-1330-00-00-10-00	\$1,183.76
Call 1 800-440-8000 if you have a question		
Bell Atlantic Directory Services		
See Page 44 or 8382		
Call 1 877-972-4554 if you have a question	VENDOR BELLI	74.75
Total for this month.....	Due Date Mar 30	\$1,258.51

Total amount due

AMOUNT 795.52

\$1,258.51
Continued

INV. TOTAL 1258.51
DIRECTORY CHARGES 74.75
PAY 795.52



March 4, 2000

A late payment charge of 1.25% applies to any balance carried forward to next month's bill.

COPY

Summary of your adjustments

March 4, 2000

Bell Atlantic

Adjusted service on Feb 17	\$ -35.91
Adjusted service on Feb 17	-53.91
Adjusted service on Feb 17	-30.24
Adjusted service on Feb 17	-39.60
Adjusted service on Feb 17	-39.60
Adjusted service on Feb 17	-25.65
Adjusted service on Feb 17	-30.51
Adjusted service on Feb 17	-29.79
Adjusted service on Feb 17	-15.12
Adjusted service on Feb 17	-42.99
Adjusted service on Feb 17	-55.62
Adjusted service on Feb 17	-44.91
Adjusted service on Feb 17	-59.40
Adjusted service on Feb 17	-81.72
Adjusted service on Feb 17	-93.60
Adjusted service on Feb 17	-25.11

Continued

Summary of your adjustments

March 4, 2000

Adjusted service on Feb 17	-16.20
Adjusted service on Feb 17	-57.96
Adjusted service on Feb 17	-57.60
Adjusted service on Feb 17	-29.34
Adjusted service on Feb 17	-37.44
Adjusted service on Feb 17	-51.84
Adjusted service on Feb 17	-43.29
Adjusted service on Feb 17	-93.60
Adjusted service on Feb 17	-44.91
Adjusted service on Feb 17	-55.44
Adjusted service on Feb 17	-73.62
Adjusted service on Feb 17	-20.52
Adjusted service on Feb 17	-15.75
Adjusted service on Feb 17	-56.16
Adjusted service on Feb 17	-59.49
Adjusted service on Feb 17	-68.67
Adjusted service on Feb 17	-63.00
Adjusted service on Feb 17	-24.57

Continued



Summary of your adjustments

March 4, 2000

Adjusted service on Feb 17	-30.24
Adjusted service on Feb 17	-20.52
Adjusted service on Feb 17	-7.00
Adjusted service on Feb 17	-.01
Adjusted service on Feb 17	-7.00
Adjusted service on Feb 17	-.01
Adjusted service on Feb 17	-7.00
Adjusted service on Feb 17	-7.00

Total amount of your adjustments

\$ -1,651.86



Bell Atlantic charges

March 4, 2000

This month's charges	Monthly charges Mar 4 to Apr 3...	\$595.27
	Local Number Portability Surcharge	+2.99
	Additional charges ..See Page 9	+462.99
	Local callingSee Page 11 ...	+1.00
	Bell Atlantic tolls ..See Page 12 ...	+105.65
	Business Volume Discount Plan... \$104.25*	
	Volume Discount	-2.09

*This represents your toll charges which are eligible for volume discounts. Calls are billed in ADDITIONAL SIX-SECOND increments.

Directory assist.	2 calls in 717 area code @ .57ea	+1.14
Pa. Relay surcharge		+1.56
Public Safety Emergency Telephone Act (9-1-1) Fee		+16.25

Continued

March 4, 2000

Total for our charges **\$1,183.76**

Payment arrangements or payment information? In Pa. call toll free
1 800-440-8000; out of Pa. call 1 800-440-8000. All other calls or
questions, in Pa. call toll free 1 800-440-8000; out of Pa. call
1 800-440-8000.

March 4, 2000

Additional credits and charges

Feb 1 2000

One time cost for services provided		+50.40
SAVANNAH GA	DIR.....	+16.38
WATERVILLE ME	DIR	+28.17
WESTCHESTER CO	DIR	+57.96
GREENSBORO N C	DIR.....	+21.78
BEAVER VALLEY PA	DIR	+49.68
NASHVILLE TENN WP	DIR	+19.62
BARRE-MONTPELIER VE	DIR.....	

Feb 3 2000

One time cost for services provided	+7.00
Shipping and handling	

Feb 24 2000

One time cost for services provided	+5.00
Shipping and handling	

Continued



Additional credits and charges

March 4, 2000

Shipping and handling	+7.00
LEXINGTON S C / DIR	+30.00
BOSTON MASS WP / DIR	+26.00
MINNEAPOLIS(2 VOL / DIR	+53.00
CORAOPOLIS-SEWICK / DIR	+15.00
ELLWOOD CITY PA / DIR	+16.00
NEW CASTLE PA / DIR	+15.00

Feb 27 2000

One time cost for services provided

Shipping and handling	+5.00
PINE BLUFF ARK / DIR	+40.00

Total for additional credits and charges

\$462.99

Call 1 800-440-8000 if you have a question.



Local calling

March 4, 2000

These are charges for calls not included in your Measured local calling option(s). Please refer to the customer guide in your telephone book for rate information and discounted periods.

Listing of your calls	Area	Rate	Calls	Minutes	Cost
	1	Day	86	Untimed	6.02
		Nite/wknd	17	Untimed	.47
		Subtotal			6.49
		Allowance			-26.00

Total for local calling

\$0.00

Call 1 800-440-8000 if you have a question.



Bell Atlantic toll charges

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 8	11:58AM	Day	To YORK	PA 717-755-0800	3.7	.44	A
2	Feb 9	3:49PM	Day	To ELIZABHTN	PA 717-367-7467	0.4	.06	A
3	Feb 10	11:31AM	Day	To EPHRATA	PA 717-738-9291	5.2	.62	A
4	Feb 10	5:10PM	Evening	To ELIZABHTN	PA 717-367-7467	5.4	.65	A
5	Feb 15	10:31AM	Day	To ADAMSTOWN	PA 717-484-4200	1.4	.17	A
6	Feb 16	5:18PM	Evening	To AKRON	PA 717-859-8776	3.3	.40	A
7	Feb 17	10:54AM	Day	To GAP	PA 717-442-8818	1.7	.20	A
8	Feb 17	11:35AM	Day	To GAP	PA 717-442-2334	0.2	.06	A
9	Feb 22	10:06AM	Day	To HARRISBURG	PA 717-652-4261	1.6	.19	A
10	Feb 24	4:26PM	Day	To EPHRATA	PA 717-738-9291	0.9	.11	A
11	Feb 26	3:19PM	Nite/wknd	To COLUMBIA	PA 717-684-3830	0.4	.06	A
12	Feb 27	3:59PM	Nite/wknd	To MARIETTA	PA 717-426-2644	1.0	.12	A
13	Feb 28	11:29AM	Day	To EPHRATA	PA 717-738-9291	1.2	.14	A
14	Mar 1	2:50PM	Day	To ELIZABHTN	PA 717-367-7467	0.3	.06	A
15	Mar 6	10:34AM	Day	To COLUMBIA	PA 717-684-2255	1.8	.22	A

Continued



March 4, 2000

T=Tax and or surcharge rate applied: A=0.00%

Six Second Toll Rating

Toll charges for 717-394-2651

\$3.50

Continued

Calls for 717-394-2652

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 7	9:43AM		To LOCAL DA				
2	Feb 7	11:29AM	Day	To MARIETTA	PA 717-426-2644	2.1	.25	A
3	Feb 7	1:26PM	Day	To MARIETTA	PA 717-426-2644	0.0	.06	A
4	Feb 7	1:34PM	Day	To EPHRATA	PA 717-733-1311	3.5	.42	A
5	Feb 8	11:31AM	Day	To HARRISBURG	PA 717-783-6788	2.2	.26	A
6	Feb 8	6:02PM	Evening	To MARIETTA	PA 717-426-2644	2.1	.25	A
7	Feb 10	11:51AM	Day	To COLUMBIA	PA 717-684-2255	4.4	.53	A
8	Feb 11	8:43AM	Day	To COLUMBIA	PA 717-684-6909	0.1	.06	A
9	Feb 11	9:01AM	Day	To MARIETTA	PA 717-426-2644	1.7	.20	A
10	Feb 11	10:40AM	Day	To EPHRATA	PA 717-738-9291	11.2	1.34	A
11	Feb 11	4:34PM	Day	To MARIETTA	PA 717-426-2644	6.7	.80	A
12	Feb 14	10:38AM	Day	To DENVER	PA 717-335-3339	4.9	.59	A
13	Feb 14	2:32PM	Day	To AKRON	PA 717-859-3936	0.7	.08	A
14	Feb 16	9:21AM	Day	To AKRON	PA 717-859-1667	6.6	.79	A
15	Feb 16	11:12AM	Day	To EPHRATA	PA 717-738-3267	2.9	.35	A
16	Feb 17	11:31AM	Day	To EPHRATA	PA 717-738-9291	5.0	.60	A

Continued

Calls for 717-394-2652

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 17	1:53PM	Day	To COLUMBIA	PA 717-684-6132	2.1	.25	A
2	Feb 17	8:54PM	Evening	To EPHRATA	PA 717-733-8606	3.4	.41	A
3	Feb 21	11:02AM	Day	To HARRISBURG	PA 717-652-2666	0.9	.11	A
4	Feb 21	11:18AM	Day	To HARRISBURG	PA 717-652-2666	0.7	.08	A
5	Feb 22	10:48AM	Day	To EPHRATA	PA 717-738-9288	0.4	.06	A
6	Feb 22	1:18PM	Day	To EPHRATA	PA 717-738-9288	1.8	.22	A
7	Feb 22	2:47PM	Day	To ELIZABHTN	PA 717-367-7467	3.5	.42	A
8	Feb 23	11:50AM	Day	To MARIETTA	PA 717-426-2644	1.7	.20	A
9	Feb 23	12:11PM	Day	To MARIETTA	PA 717-426-2644	0.6	.07	A
10	Feb 24	9:39AM	Day	To ADAMSTOWN	PA 717-484-4200	1.6	.19	A
11	Feb 24	3:26PM	Day	To MARIETTA	PA 717-426-2644	1.7	.20	A
12	Feb 24	5:56PM	Evening	To MARIETTA	PA 717-426-2644	1.0	.12	A
13	Feb 24	6:22PM	Evening	To EPHRATA	PA 717-733-8606	0.4	.06	A
14	Feb 24	7:12PM	Evening	To MARIETTA	PA 717-426-2644	0.8	.10	A
15	Feb 25	9:29AM	Day	To EPHRATA	PA 717-738-9291	1.3	.16	A
16	Feb 26	11:04AM	Nite/wknd	To ADAMSTOWN	PA 717-484-4200	1.3	.16	A

Continued



Calls for 717-394-2652

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 28	8:17AM	Day	To ELIZABHTN	PA 717-367-2422	3.8	.46	A
2	Feb 29	6:24PM	Evening	To MARIETTA	PA 717-426-2644	6.4	.77	A
3	Mar 1	11:12AM	Day	To MECHANCSBG	PA 717-697-5757	1.3	.16	A
4	Mar 2	5:08PM	Evening	To MARIETTA	PA 717-426-2644	0.3	.06	A
5	Mar 3	11:11AM	Day	To EPHRATA	PA 717-733-1478	9.4	1.13	A
6	Mar 3	4:28PM	Day	To MECHANCSBG	PA 717-691-4911	7.1	.85	A

T=Tax and or surcharge rate applied: A=0.00%

Six Second Toll Rating

You made 1 call to Local Directory Assistance from this line

Toll charges for 717-394-2652

\$12.82

Continued



Calls for 717-394-2653

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 7	8:18AM	Day	To EPHRATA	PA 717-721-7326	1.4	.17	A
2	Feb 7	10:33AM	Day	To COLUMBIA	PA 717-684-6108	0.2	.06	A
3	Feb 8	12:31PM	Day	To YORK	PA 717-515-1144	1.2	.14	A
4	Feb 8	1:12PM	Day	To HARRISBURG	PA 717-783-9802	1.0	.12	A
5	Feb 8	1:25PM	Day	To EPHRATA	PA 717-738-9291	1.5	.18	A
6	Feb 8	3:34PM	Day	To ADAMSTOWN	PA 717-484-4200	0.5	.06	A
7	Feb 8	3:35PM	Day	To EPHRATA	PA 717-738-9291	1.8	.22	A
8	Feb 8	6:49PM	Evening	To EPHRATA	PA 717-738-9291	0.7	.08	A
9	Feb 9	8:12AM	Day	To EPHRATA	PA 717-721-7326	0.4	.06	A
10	Feb 9	12:49PM	Day	To DENVER	PA 717-335-3339	0.5	.06	A
11	Feb 9	2:55PM	Day	To EPHRATA	PA 717-738-9291	1.3	.16	A
12	Feb 9	2:58PM	Day	To ELIZABHTN	PA 717-367-7467	6.6	.79	A
13	Feb 9	8:13PM	Evening	To EPHRATA	PA 717-733-3320	1.0	.12	A
14	Feb 10	9:56AM	Day	To HARRISBURG	PA 717-787-1032	0.7	.08	A
15	Feb 10	2:27PM	Day	To GAP	PA 717-442-8379	1.3	.16	A
16	Feb 10	4:59PM	Day/eve	To ADAMSTOWN	PA 717-484-4200	1.2	.14	A

Continued

Calls for 717-394-2653

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 10	5:22PM	Evening	To EPHRATA	PA 717-738-9291	3.5	.42	A
2	Feb 11	11:08AM	Day	To GETTYSBURG	PA 717-337-6893	0.7	.08	A
3	Feb 11	11:43AM	Day	To COLUMBIA	PA 717-684-6909	0.2	.06	A
4	Feb 12	2:52PM	Nite/wknd	To COLUMBIA	PA 717-684-3830	2.5	.30	A
5	Feb 14	8:53AM	Day	To GETTYSBURG	PA 717-334-5716	0.5	.06	A
6	Feb 14	11:46AM	Day	To ELIZABHTN	PA 717-367-1521	2.7	.32	A
7	Feb 14	2:27PM	Day	To HERSHEY	PA 717-533-2171	2.1	.25	A
8	Feb 14	3:12PM	Day	To ELIZABHTN	PA 717-367-1436	1.7	.20	A
9	Feb 16	11:17AM	Day	To ADAMSTOWN	PA 717-484-4200	1.5	.18	A
10	Feb 16	1:07PM	Day	To EPHRATA	PA 717-738-8688	1.6	.19	A
11	Feb 16	3:00PM	Day	To DENVER	PA 717-335-3339	0.1	.06	A
12	Feb 16	8:17PM	Evening	To EPHRATA	PA 717-738-0754	0.6	.07	A
13	Feb 16	8:33PM	Evening	To EPHRATA	PA 717-738-2504	0.8	.10	A
14	Feb 17	11:44AM	Day	To GAP	PA 717-442-8379	0.7	.08	A
15	Feb 17	1:48PM	Day	To MECHANCSBG	PA 717-691-4911	0.6	.07	A
16	Feb 17	2:08PM	Day	To EPHRATA	PA 717-733-8606	9.1	1.09	A

Continued

Calls for 717-394-2653

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 18	2:43PM	Day	To HERSHEY	PA 717-534-3405	0.2	.06	A
2	Feb 18	5:17PM	Evening	To COLUMBIA	PA 717-684-6575	0.5	.06	A
3	Feb 19	2:23PM	Nite/wknd	To MARIETTA	PA 717-426-2644	5.3	.64	A
4	Feb 21	11:08AM	Day	To HARRISBURG	PA 717-972-9368	0.2	.06	A
5	Feb 21	1:40PM	Day	To COLUMBIA	PA 717-684-2255	0.5	.06	A
6	Feb 22	9:50AM	Day	To EPHRATA	PA 717-738-9291	4.8	.58	A
7	Feb 22	10:06AM	Day	To EPHRATA	PA 717-738-9288	3.0	.36	A
8	Feb 22	1:45PM	Day	To MARIETTA	PA 717-426-2644	5.2	.62	A
9	Feb 22	2:50PM	Day	To EPHRATA	PA 717-738-9299	0.2	.06	A
10	Feb 22	2:50PM	Day	To EPHRATA	PA 717-738-9288	1.0	.12	A
11	Feb 22	4:09PM	Day	To EPHRATA	PA 717-721-7326	0.6	.07	A
12	Feb 23	9:11AM	Day	To HARRISBURG	PA 717-787-1032	2.9	.35	A
13	Feb 24	10:27AM	Day	To HERSHEY	PA 717-533-6555	1.6	.19	A
14	Feb 24	12:39PM	Day	To AKRON	PA 717-859-1810	1.1	.13	A
15	Feb 25	8:10AM	Day	To EPHRATA	PA 717-721-7326	0.4	.06	A
16	Feb 25	10:01AM	Day	To COLUMBIA	PA 717-684-2255	3.5	.42	A

Continued



Calls for 717-394-2653

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 25	11:23AM	Day	To EPHRATA	PA 717-738-9288	0.6	.07	A
2	Feb 25	2:36PM	Day	To ADAMSTOWN	PA 717-484-4200	8.9	1.07	A
3	Feb 26	11:09AM	Nite/wknd	To EPHRATA	PA 717-738-9291	0.9	.11	A
4	Feb 28	11:09AM	Day	To EPHRATA	PA 717-738-7132	2.2	.26	A
5	Feb 29	8:22AM	Day	To EPHRATA	PA 717-721-7326	2.5	.30	A
6	Feb 29	1:47PM	Day	To EPHRATA	PA 717-738-9291	3.8	.46	A
7	Feb 29	2:34PM	Day	To MIDDLETOWN	PA 717-944-0400	2.8	.34	A
8	Feb 29	3:53PM	Day	To GAP	PA 717-442-8863	0.2	.06	A
9	Feb 29	3:54PM	Day/eve	To COLUMBIA	PA 717-684-0364	7.9	.95	A
10	Feb 29	4:41PM	Day	To ADAMSTOWN	PA 717-484-4200	0.3	.06	A
11	Feb 29	5:08PM	Evening	To ADAMSTOWN	PA 717-484-4200	58.1	6.97	A
12	Mar 1	9:33AM	Day	To ADAMSTOWN	PA 717-484-4200	0.4	.06	A
13	Mar 1	9:40AM	Day	To HARRISBURG	PA 717-783-5731	1.3	.16	A
14	Mar 1	6:16PM	Evening	To GAP	PA 717-442-8863	1.0	.12	A
15	Mar 2	8:29AM	Day	To EPHRATA	PA 717-721-7326	0.4	.06	A
16	Mar 2	8:50AM	Day	To AKRON	PA 717-859-1151	5.2	.62	A

Continued



Calls for 717-394-2653

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Mar 2	9:43AM	Day	To EPHRATA	PA 717-733-0011	1.4	.17	A
2	Mar 2	9:48AM	Day	To EPHRATA	PA 717-733-1241	2.8	.34	A
3	Mar 2	2:44PM	Day	To EPHRATA	PA 717-738-7132	0.4	.06	A
4	Mar 2	4:52PM	Day	To MARIETTA	PA 717-426-2644	1.9	.23	A
5	Mar 2	6:45PM	Evening	To TERRE HILL	PA 717-445-5383	13.4	1.61	A
6	Mar 3	10:30AM	Day	To EPHRATA	PA 717-738-7132	0.8	.10	A
7	Mar 3	12:22PM	Day	To COLUMBIA	PA 717-684-2255	0.8	.10	A
8	Mar 3	1:17PM	Day	To EPHRATA	PA 717-738-9291	0.7	.08	A
9	Mar 3	1:19PM	Day	To ELIZABHTN	PA 717-367-7467	1.7	.20	A
10	Mar 3	5:05PM	Evening	To MECHANCSBG	PA 717-691-4911	0.1	.06	A
11	Mar 4	11:12AM	Nite/wknd	To HARRISBURG	PA 717-545-7558	4.7	.56	A
12	Mar 6	10:03AM	Day	To CARLISLE	PA 717-245-1604	1.0	.12	A
13	Mar 6	12:42PM	Day	To MARIETTA	PA 717-426-2644	3.2	.38	A
14	Mar 6	4:08PM	Day	To MARIETTA	PA 717-426-2644	0.2	.06	A
15	Mar 6	5:52PM	Evening	To MARIETTA	PA 717-426-2644	1.3	.16	A
16	Mar 6	6:42PM	Evening	To MARIETTA	PA 717-426-2644	8.1	.97	A

Continued

Calls for 717-394-2653

March 4, 2000

T=Tax and or surcharge rate applied: A=0.00%

Six Second Toll Rating

Toll charges for 717-394-2653

\$26.84

Continued

Calls for 717-394-2654

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 7	8:05AM	Day	To EPHRATA	PA 717-721-7326	10.9	1.31	A
2	Feb 7	3:13PM	Day	To EPHRATA	PA 717-738-9287	6.1	.73	A
3	Feb 7	3:50PM	Day	To TERRE HILL	PA 717-445-9745	0.3	.06	A
4	Feb 8	8:12AM	Day	To ELIZABHTN	PA 717-367-2422	12.1	1.45	A
5	Feb 8	11:29AM	Day	To HARRISBURG	PA 717-787-2121	0.5	.06	A
6	Feb 8	11:29AM	Day	To HARRISBURG	PA 717-783-6788	1.3	.16	A
7	Feb 9	1:11PM	Day	To HARRISBURG	PA 717-652-9692	4.0	.48	A
8	Feb 9	1:15PM	Day	To HARRISBURG	PA 717-545-7558	0.1	.06	A
9	Feb 10	2:15PM	Day	To AKRON	PA 717-859-2816	27.9	3.35	A
10	Feb 10	4:24PM	Day	To ELIZABHTN	PA 717-361-0300	3.3	.40	A
11	Feb 11	10:05AM	Day	To COLUMBIA	PA 717-684-2255	6.7	.80	A
12	Feb 11	2:37PM	Day	To MARIETTA	PA 717-426-2003	0.8	.10	A
13	Feb 11	4:44PM	Day	To HARRISBURG	PA 717-783-5732	0.5	.06	A
14	Feb 11	5:16PM	Evening	To EPHRATA	PA 717-738-2504	10.6	1.27	A
15	Feb 14	9:10AM	Day	To GETTYSBURG	PA 717-334-5716	3.2	.38	A
16	Feb 14	1:25PM	Day	To ELIZABHTN	PA 717-367-7467	1.3	.16	A

Continued

Calls for 717-394-2654

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost
1	Feb 14	3:15PM	Day	To EPHRATA	PA 717-738-3267	1.2	.14
2	Feb 14	7:04PM	Evening	To EPHRATA	PA 717-738-9291	2.8	.34
3	Feb 15	11:12AM	Day	To DENVER	PA 717-336-1471	2.3	.28
4	Feb 15	3:39PM	Day	To MARIETTA	PA 717-426-2644	5.8	.70
5	Feb 15	3:52PM	Day	To MECHANCSBG	PA 717-691-4911	0.9	.11
6	Feb 15	4:03PM	Day	To DENVER	PA 717-335-3339	5.1	.61
7	Feb 15	5:06PM	Evening	To MECHANCSBG	PA 717-691-4911	0.1	.06
8	Feb 16	11:55AM	Day	To YORK	PA 717-515-1144	0.6	.07
9	Feb 17	10:30AM	Day	To ELIZABHTN	PA 717-361-1558	0.9	.11
10	Feb 17	10:53AM	Day	To ANNVILLE	PA 717-867-7700	1.2	.14
11	Feb 17	11:33AM	Day	To EPHRATA	PA 717-738-9291	2.1	.25
12	Feb 17	12:15PM	Day	To HARRISBURG	PA 717-783-5732	1.7	.20
13	Feb 17	2:02PM	Day	To ELIZABHTN	PA 717-367-7467	1.5	.18
14	Feb 17	2:05PM	Day	To EPHRATA	PA 717-738-9291	2.0	.24
15	Feb 17	2:16PM	Day	To EPHRATA	PA 717-738-3267	1.1	.13
16	Feb 18	9:42AM	Day	To MECHANCSBG	PA 717-691-4911	0.8	.10

Continued

Calls for 717-394-2654

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 18	11:35AM	Day	To DENVER	PA 717-336-2133	0.4	.06	A
2	Feb 18	2:55PM	Day	To MECHANCSBG	PA 717-691-4911	2.6	.31	A
3	Feb 18	3:49PM	Day	To MARIETTA	PA 717-426-2644	0.7	.08	A
4	Feb 18	3:51PM	Day	To ANNVILLE	PA 717-867-6505	2.9	.35	A
5	Feb 21	1:15PM	Day	To ELIZABHTN	PA 717-367-7467	3.7	.44	A
6	Feb 22	9:30AM	Day	To DENVER	PA 717-336-0822	0.7	.08	A
7	Feb 23	7:58AM	Nite/wknd	To EPHRATA	PA 717-721-7326	0.5	.06	A
8	Feb 23	7:59AM	Nite/wknd	To EPHRATA	PA 717-721-7326	6.2	.74	A
9	Feb 24	9:41AM	Day	To EPHRATA	PA 717-738-9291	2.2	.26	A
10	Feb 24	11:24AM	Day	To ELIZABHTN	PA 717-367-2422	1.5	.18	A
11	Feb 25	10:28AM	Day	To AKRON	PA 717-859-2800	1.2	.14	A
12	Feb 25	10:37AM	Day	To EPHRATA	PA 717-738-1080	1.2	.14	A
13	Feb 25	11:21AM	Day	To ADAMSTOWN	PA 717-484-4200	0.9	.11	A
14	Feb 25	1:40PM	Day	To COLUMBIA	PA 717-684-0920	1.1	.13	A
15	Feb 25	2:05PM	Day	To COLUMBIA	PA 717-684-6856	6.3	.76	A
16	Feb 25	4:14PM	Day	To ELIZABHTN	PA 717-361-7741	0.8	.10	A

Continued

Calls for 717-394-2654

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 25	5:20PM	Evening	To MARIETTA	PA 717-426-2644	1.4	.17	A
2	Feb 26	10:55AM	Nite/wknd	To ADAMSTOWN	PA 717-484-4200	6.3	.76	A
3	Feb 28	10:15AM	Day	To EPHRATA	PA 717-738-8752	1.2	.14	A
4	Feb 28	1:38PM	Day	To MARIETTA	PA 717-426-2328	1.0	.12	A
5	Feb 28	4:23PM	Day	To COLUMBIA	PA 717-684-7554	2.9	.35	A
6	Feb 28	4:52PM	Day	To COLUMBIA	PA 717-684-4850	0.2	.06	A
7	Feb 28	5:12PM	Evening	To MECHANCSBG	PA 717-691-4911	0.7	.08	A
8	Feb 28	5:50PM	Evening	To ELIZABHTN	PA 717-367-7467	0.7	.08	A
9	Feb 28	7:44PM	Evening	To MARIETTA	PA 717-426-2644	2.6	.31	A
10	Feb 29	11:53AM	Day	To HARRISBURG	PA 717-787-1032	0.4	.06	A
11	Feb 29	11:56AM	Day	To ELIZABHTN	PA 717-361-1558	0.9	.11	A
12	Feb 29	4:06PM	Day	To EPHRATA	PA 717-738-7132	1.0	.12	A
13	Feb 29	6:49PM	Evening	To EPHRATA	PA 717-738-9291	2.6	.31	A
14	Mar 1	4:38PM	Day	To EPHRATA	PA 717-738-7132	0.7	.08	A
15	Mar 1	5:05PM	Evening	To MARIETTA	PA 717-426-2644	7.7	.92	A
16	Mar 1	6:47PM	Evening	To HARRISBURG	PA 717-545-7558	13.6	1.63	A

Continued

Calls for 717-394-2654

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Mar 2	9:48AM	Day	To GAP	PA 717-442-9840	0.5	.06	A
2	Mar 2	10:56AM	Day	To ELIZABHTN	PA 717-367-7467	5.4	.65	A
3	Mar 2	1:06PM	Day	To EPHRATA	PA 717-738-9291	4.0	.48	A
4	Mar 2	1:11PM	Day	To EPHRATA	PA 717-738-9291	2.3	.28	A
5	Mar 2	3:47PM	Day	To EPHRATA	PA 717-738-9291	1.3	.16	A
6	Mar 3	11:04AM	Day	To MECHANCSBG	PA 717-691-4911	0.3	.06	A
7	Mar 3	1:29PM	Day	To AKRON	PA 717-859-2816	24.6	2.95	A
8	Mar 3	5:06PM	Evening	To HARRISBURG	PA 717-545-7558	0.4	.06	A
9	Mar 4	10:52AM	Nite/wknd	To AKRON	PA 717-859-1151	0.3	.06	A
10	Mar 4	12:47PM	Nite/wknd	To EPHRATA	PA 717-733-1557	0.1	.06	A
11	Mar 6	9:52AM	Day	To MARIETTA	PA 717-426-2644	0.4	.06	A

T=Tax and or surcharge rate applied: A=0.00%

Six Second Toll Rating

Continued

Calls for 717-394-2654

March 4, 2000

Toll charges for 717-394-2654

\$28.61

Continued

Calls for 717-394-2917

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 8	1:27PM	Day	To ELIZABHTN	PA 717-367-9115	3.6	.43	A
2	Feb 8	3:39PM	Day	To ELIZABHTN	PA 717-367-7467	0.4	.06	A
3	Feb 9	10:52AM	Day	To EPHRATA	PA 717-738-9291	0.7	.08	A
4	Feb 11	9:31AM	Day	To ELIZABHTN	PA 717-367-1521	4.1	.49	A
5	Feb 11	11:11AM	Day	To EPHRATA	PA 717-738-7132	12.0	1.44	A
6	Feb 11	11:24AM	Day	To EPHRATA	PA 717-738-9291	8.5	1.02	A
7	Feb 14	8:18AM	Day	To AKRON	PA 717-859-3428	2.6	.31	A
8	Feb 14	3:58PM	Day/eve	To HARRISBURG	PA 717-652-9692	2.9	.35	A
9	Feb 15	2:10PM	Day	To HARRISBURG	PA 717-652-9692	0.6	.07	A
10	Feb 16	10:17AM		To LOCAL	DA			
11	Feb 17	9:14AM	Day	To EPHRATA	PA 717-738-7000	1.5	.18	A
12	Feb 17	6:58PM	Evening	To ELIZABHTN	PA 717-367-7467	2.2	.26	A
13	Feb 18	8:10AM	Day	To HARRISBURG	PA 717-234-6067	0.8	.10	A
14	Feb 18	10:29AM	Day	To EPHRATA	PA 717-738-7000	1.4	.17	A
15	Feb 18	12:36PM	Day	To AKRON	PA 717-859-1151	6.3	.76	A
16	Feb 18	2:10PM	Day	To RED LION	PA 717-244-0227	3.2	.38	A

Continued

Calls for 717-394-2917

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 18	2:36PM	Day	To HARRISBURG	PA 717-787-8007	0.5	.06	A
2	Feb 18	3:55PM	Day	To AKRON	PA 717-859-3936	1.4	.17	A
3	Feb 19	9:29AM	Nite/wknd	To AKRON	PA 717-859-3799	0.5	.06	A
4	Feb 21	10:12AM	Day	To COLUMBIA	PA 717-684-2255	0.3	.06	A
5	Feb 21	3:54PM	Day/eve	To MARIETTA	PA 717-426-2644	6.3	.76	A
6	Feb 22	11:46AM	Day	To MARIETTA	PA 717-426-1656	0.7	.08	A
7	Feb 22	1:47PM	Day	To HARRISBURG	PA 717-652-4261	1.9	.23	A
8	Feb 22	3:30PM	Day	To EPHRATA	PA 717-738-8752	0.6	.07	A
9	Feb 22	3:44PM	Day	To MARIETTA	PA 717-426-2644	1.4	.17	A
10	Feb 23	10:24AM	Day	To HARRISBURG	PA 717-783-5741	0.2	.06	A
11	Feb 23	11:56AM	Day	To COLUMBIA	PA 717-684-0773	0.3	.06	A
12	Feb 23	1:29PM	Day	To HARRISBURG	PA 717-783-5741	3.1	.37	A
13	Feb 23	5:23PM	Evening	To EPHRATA	PA 717-738-9291	1.3	.16	A
14	Feb 24	9:50AM	Day	To COLUMBIA	PA 717-684-2255	7.1	.85	A
15	Feb 24	1:24PM	Day	To ADAMSTOWN	PA 717-484-4200	0.5	.06	A
16	Feb 24	2:36PM	Day	To EPHRATA	PA 717-738-9291	1.2	.14	A

Continued

Calls for 717-394-2917

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 25	11:17AM	Day	To EPHRATA	PA 717-738-9288	3.8	.46	A
2	Feb 25	11:55AM	Day	To COLUMBIA	PA 717-684-2255	0.5	.06	A
3	Feb 28	1:39PM	Day	To AKRON	PA 717-859-1151	3.7	.44	A
4	Feb 29	4:04PM	Day	To HARRISBURG	PA 717-783-5741	0.7	.08	A
5	Feb 29	4:23PM	Day	To ELIZABHTN	PA 717-367-7467	1.1	.13	A
6	Feb 29	5:23PM	Evening	To HARRISBURG	PA 717-780-3888	0.8	.10	A
7	Mar 1	3:01PM	Day	To EPHRATA	PA 717-738-9291	29.8	3.58	A
8	Mar 1	4:31PM	Day	To EPHRATA	PA 717-738-9291	1.2	.14	A
9	Mar 1	5:10PM	Evening	To DENVER	PA 717-335-3126	1.2	.14	A
10	Mar 2	9:59AM	Day	To EPHRATA	PA 717-738-7132	0.4	.06	A
11	Mar 2	2:35PM	Day	To EPHRATA	PA 717-738-9291	3.5	.42	A
12	Mar 3	11:50AM	Day	To HARRISBURG	PA 717-787-1032	1.0	.12	A
13	Mar 3	2:29PM	Day	To EPHRATA	PA 717-738-9291	0.3	.06	A
14	Mar 3	2:53PM	Day	To ELIZABHTN	PA 717-367-7467	1.3	.16	A
15	Mar 6	9:53AM	Day	To CHAMBERSBG	PA 717-360-9572	1.2	.14	A
16	Mar 6	10:10AM	Day	To COLUMBIA	PA 717-684-2255	4.9	.59	A

Continued

Calls for 717-394-2917

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Mar 6	11:42AM	Day	To COLUMBIA	PA 717-684-2255	2.8	.34	A
2	Mar 6	1:22PM	Day	To AKRON	PA 717-859-3428	1.3	.16	A

T=Tax and or surcharge rate applied: A=0.00%

Six Second Toll Rating

You made 1 call to Local Directory Assistance from this line

Toll charges for 717-394-2917

\$16.64

Continued

Calls for 717-394-2926

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 7	10:29AM	Day	To ELIZABHTN	PA 717-367-1521	2.3	.28	A
2	Feb 7	4:58PM	Day	To WRIGHTSVL	PA 717-252-3382	1.0	.12	A
3	Feb 8	10:22AM	Day	To ADAMSTOWN	PA 717-484-4200	4.3	.52	A
4	Feb 8	11:09AM	Day	To EPHRATA	PA 717-738-9291	0.6	.07	A
5	Feb 8	5:35PM	Evening	To COLUMBIA	PA 717-684-2255	1.9	.23	A
6	Feb 9	9:02AM	Day	To EPHRATA	PA 717-738-9291	0.5	.06	A
7	Feb 9	11:38AM	Day	To ADAMSTOWN	PA 717-484-4200	1.3	.16	A
8	Feb 9	12:06PM	Day	To ELIZABHTN	PA 717-367-7467	1.1	.13	A
9	Feb 9	4:06PM	Day	To EPHRATA	PA 717-738-9291	2.9	.35	A
10	Feb 10	9:49AM	Day	To EPHRATA	PA 717-738-9287	2.8	.34	A
11	Feb 10	12:22PM	Day	To EPHRATA	PA 717-738-9291	0.6	.07	A
12	Feb 10	12:39PM	Day	To EPHRATA	PA 717-733-2681	0.3	.06	A
13	Feb 10	1:15PM	Day	To EPHRATA	PA 717-738-9291	2.3	.28	A
14	Feb 11	11:34AM	Day	To MARIETTA	PA 717-426-0002	0.5	.06	A
15	Feb 14	9:04AM	Day	To LEBANON	PA 717-270-2451	1.3	.16	A
16	Feb 14	10:40AM	Day	To EPHRATA	PA 717-738-9291	1.5	.18	A

Continued



Page 34 of 47
717 394-2651-360 94Y

Calls for 717-394-2926

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 14	10:45AM	Day	To EPHRATA	PA 717-738-9291	3.2	.38	A
2	Feb 14	11:51AM	Day	To LEBANON	PA 717-272-2031	4.1	.49	A
3	Feb 15	11:14AM	Day	To EPHRATA	PA 717-738-9291	1.5	.18	A
4	Feb 15	11:42AM	Day	To EPHRATA	PA 717-738-9291	1.1	.13	A
5	Feb 15	3:38PM	Day	To MECHANCSBG	PA 717-766-3925	1.7	.20	A
6	Feb 16	5:32PM	Evening	To MECHANCSBG	PA 717-766-3925	9.5	1.14	A
7	Feb 16	5:44PM	Evening	To COLUMBIA	PA 717-684-4714	2.3	.28	A
8	Feb 17	9:37AM	Day	To GAP	PA 717-442-4523	6.6	.79	A
9	Feb 17	4:06PM	Day	To AKRON	PA 717-859-3201	0.9	.11	A
10	Feb 18	11:03AM	Day	To HARRISBURG	PA 717-772-5616	6.5	.78	A
11	Feb 18	11:42AM	Day	To EPHRATA	PA 717-733-0011	1.6	.19	A
12	Feb 22	9:06AM	Day	To ADAMSTOWN	PA 717-484-4200	1.6	.19	A
13	Feb 22	10:53AM	Day	To EPHRATA	PA 717-738-9291	4.8	.58	A
14	Feb 22	11:21AM	Day	To EPHRATA	PA 717-733-1478	3.0	.36	A
15	Feb 22	4:51PM	Day	To ELIZABHTN	PA 717-367-7467	1.0	.12	A
16	Feb 23	2:37PM	Day	To EPHRATA	PA 717-738-9291	3.7	.44	A

Continued



Page 35 of 47
717 394-2651-360 94Y

Calls for 717-394-2926

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 23	4:49PM	Day	To ADAMSTOWN	PA 717-484-4200	1.1	.13	A
2	Feb 23	5:47PM	Evening	To HERSHEY	PA 717-533-6555	2.1	.25	A
3	Feb 24	1:53PM	Day	To ELIZABHTN	PA 717-367-7467	0.3	.06	A
4	Feb 24	2:44PM	Day	To ELIZABHTN	PA 717-367-7467	0.2	.06	A
5	Feb 24	3:09PM	Day	To ELIZABHTN	PA 717-367-7467	1.9	.23	A
6	Feb 24	3:49PM	Day	To ELIZABHTN	PA 717-367-7467	1.6	.19	A
7	Feb 24	3:51PM	Day	To ELIZABHTN	PA 717-367-1156	1.7	.20	A
8	Feb 29	1:16PM	Day	To ADAMSTOWN	PA 717-484-4200	1.1	.13	A
9	Feb 29	2:34PM	Day	To MIDDLETOWN	PA 717-948-5300	0.3	.06	A
10	Mar 1	3:38PM	Day	To EPHRATA	PA 717-738-9291	6.9	.83	A
11	Mar 1	5:17PM	Evening	To HARRISBURG	PA 717-233-3113	3.9	.47	A
12	Mar 2	11:26AM	Day	To ADAMSTOWN	PA 717-484-4200	4.0	.48	A
13	Mar 2	11:30AM	Day	To ELIZABHTN	PA 717-367-7467	4.3	.52	A
14	Mar 2	11:35AM	Day	To EPHRATA	PA 717-738-9287	0.3	.06	A
15	Mar 2	1:29PM	Day	To HARRISBURG	PA 717-787-7477	3.1	.37	A
16	Mar 3	9:28AM	Day	To EPHRATA	PA 717-738-9287	6.5	.78	A

Continued



Calls for 717-394-2926

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Mar 3	1:44PM	Day	To HARRISBURG PA	717-787-1032	0.4	.06	A
2	Mar 6	9:30AM	Day	To COLUMBIA PA	717-684-2255	0.4	.06	A
3	Mar 6	10:11AM	Day	To EPHRATA PA	717-733-1478	1.9	.23	A
4	Mar 6	1:31PM	Day	To ELIZABHTN PA	717-367-7467	1.2	.14	A

T=Tax and or surcharge rate applied: A=0.00%

Six Second Toll Rating

Toll charges for 717-394-2926 \$14.74

Continued



Calls for 717-394-6270

March 4, 2000

Your local calling usage for this line was	\$.00
Your local calling allowance for this line is	\$8.00

Continued



Calls for 717-396-9313

March 4, 2000

No.	Date	Time	Call type	Place	Number	Minutes	Cost	T
1	Feb 7	3:47PM	Day	To MARIETTA	PA 717-426-2644	2.1	.25	A
2	Feb 8	11:05AM	Day	To YORK	PA 717-755-0800	0.3	.06	A
3	Feb 15	9:49AM	Day	To EPHRATA	PA 717-721-7326	2.7	.32	A
4	Feb 15	11:41AM	Day	To EPHRATA	PA 717-738-9191	0.4	.06	A
5	Feb 15	12:02PM	Day	To ELIZABHTN	PA 717-367-7467	1.1	.13	A
6	Feb 17	10:43AM	Day	To EPHRATA	PA 717-738-3267	1.3	.16	A
7	Feb 17	6:59PM		VERIFY LINE BUSY	717-393-7509		1.40	A
8	Feb 22	2:58PM	Day	To EPHRATA	PA 717-733-7373	0.4	.06	A
9	Feb 23	11:26AM	Day	To HARRISBURG	PA 717-783-5741	0.1	.06	A

T=Tax and or surcharge rate applied: A=0.00%

Six Second Toll Rating

Your local calling usage for this line was \$6.50
Your local calling allowance for this line is \$18.00

Continued



Calls for 717-396-9313

March 4, 2000

Toll charges for 717-396-9313 \$2.50

Total for our toll calls

Call 1 800-440-8000 if you have a question. \$103.56



Page 44 of 47
717 394-2651-360 94Y

Bell Atlantic Directory Services

March 4, 2000

This portion of your bill is provided as a service to Bell Atlantic Directory Services.

This month's charges	See Page 45 ..	\$74.75
Total for Bell Atlantic Directory Services		\$74.75

If you have a question please call 1 877-972-4554.



Page 45 of 47
717 394-2651-360 94Y

March 4, 2000

Account Number: 01309274
DIRECTORY SERVICES
Invoice Date: 02/27/00

Current Charges	\$ 74.75
Total Amount Due	\$ 74.75

Service Summary

DIRECTORY ADVERTISING	\$ 74.75
Total Current Charges	\$ 74.75

DIRECTORY ADVERTISING
Directory Advertising

Continued



Page 46 of 47
717 394-2651-360 94Y

March 4, 2000

DIRECTORY ADVERTISING continued

Lancaster PA 10/1999

Installment Charge / Installment 5 of 12	\$ 58.00
Installment Charge / Installment 5 of 12	16.75

Subtotal	\$ 74.75
-----------------	-----------------



Page 47 of 47
717 394-2651-360 94Y

March 4, 2000

FOR YOUR INFORMATION

Based on customer feedback, Bell Atlantic Directory Services is introducing a separate bill page for your Directory product billing. We have implemented two changes:

- More detail, including a breakdown of advertising charges by directory, and any advance payment and adjustment details
- Your directory advertising will now be billed in equal monthly installments. The date that billing begins for a directory may be earlier or later than past issues.

These changes will not impact the total amount of advertising charges that you pay. Please note that during the transition to our new bill format you may see both the last charge for the previous directory and the first charge for the new directory appear on the same bill.

Total for Bell Atlantic Directory Services	\$74.75
Call 1 877-972-4554 if you have a question.	

frontier

37 Diller Avenue
PO Box 1902
New Holland PA 17557-0904

A Global Crossing Company

ACCOUNT

NUMBER: 717-656-7920/0

RESIDENTIAL AND BUSINESS

BILLING

TE: 5/01/00

CUSTOMER SERVICE 717-355-7301

BILLING INQUIRIES 717-355-7303

REPAIR SERVICE 717-355-7300

Billing Period MAY 01, 2000 Through MAY 31, 2000

S/H/B 01-20-090-1330-00-00-50-00

AT 01 007827 48751E 33 A**3DGT

LANCASTER AREA LIBRARY

LEOLA BRANCH

125 N DUKE ST

LANCASTER, PA 17602-2815

|||||

See JE FA 0992 of 11/20/00
to correct
B#

AMOUNT OF LAST BILL		45.51	
Payments		45.51CR	
Balance before current charges		00	
Current charges		225.35	
TOTAL AMOUNT DUE		225.35	
APPROVED BY 5/21/00		DATE	
ENDORSEMENT		01-40-190-2740-00-00-20-00	
VENDOR ER-011		8690	
DATE 5/4/00			
PREVIOUS BILL	PAYMENTS	ADJUSTMENTS	CURRENT CHARGES
45.51	45.51CR	00	00
		225.35	225.35

PLEASE TEAR ALONG THE PERFORATION AND RETURN BOTTOM PORTION WITH YOUR PAYMENT

COPY



ACCOUNT NUMBER: 717-656-7920/0 BILLING DATE: 5/01/00

PAGE 2 OF 7

BILLING SUMMARY

PREVIOUS BILLING ACTIVITY

Amount of Last Bill 45.51
Payment Detail 4/14 45.51CR
Payment Total 45.51CR
Balance Before Current Charges .00

CURRENT CHARGES

BASIC LOCAL SERVICE See Page 4 39.42
NON-BASIC SERVICES See Page 4 171.75
REGIONAL TOLL SERVICE See Page 4 2.30
AT&T COMMUNICATIONS See Page 6 11.88
Total Current Charges 225.35
TOTAL AMOUNT DUE 225.35
DATE DUE 05/21/00

CUSTOMER INFORMATION

IMPORTANT INFORMATION

IMPORTANT INFORMATION

Frontier Communications of Pennsylvania, Inc. is filing a request with the Pennsylvania Public Utility (PUB) to adjust its rates as of May 21, 2000. We are not requesting any additional revenues with this filing.

This filing may cause your telephone bill to increase or decrease, depending on your service. The changes that may affect your monthly telephone bill are:

An increase in monthly rates for basic local service:

	Old Rate Res	New Rate Res
Leola/New Holland	\$11.20	\$11.88
Intercoarse	\$10.50	\$11.18
Terre Hill	\$9.80	\$10.48
Measure Service Rate	\$7.00	\$7.58

	Old Rate Bus	New Rate Bus
Leola/New Holland	\$20.39	\$20.64
Intercoarse	\$20.39	\$20.64
Terre Hill	\$20.39	\$20.64

An increase in monthly rate for call forwarding to \$3.00.

OTHER IMPORTANT CHANGES

Effective 5/1/00 customers subscribing to Frontier Communications of PA regional toll will be charged \$0.06 for the 1st minute and \$0.10 for each additional minute, 7 days a week, 24 hours a day. This is a decrease in previous toll rates.

A new charge will appear on your bill beginning 5/1/00. This is a result of an increase in 1998 PURTA (Public Utility Realty Tax Assessment) taxes. Instead of rolling the 1998 incremental tax into rates, the charge of \$0.29 will appear on your bill for a period of only six months (May 2000 through

DETAIL OF BASIC LOCAL SERVICE CHARGES

Telephone Number 717-656-7920
As of 1/09/95 InitialATA Long Distance Provided By AT&T
As of 2/15/00 InitialATA Long Distance Provided By FRONTIER OF PA
*Long Distance may be provided by a reseller of the carrier listed

MONTHLY CHARGES

Qty	Description	Order Number	Effective Date	Amount
1	TELEPHONE LINE			20.39
1	1998 PUBLIC UTILITY TAX ASSESSMENT MAY-OCT-2000			8.29
1	SUBSCRIBER MULTILINE CHG			8.37
1	PA RELAY SURCHARGE			1.12
1	ROTARY HUNT			5.00
1	PUBLIC SAFETY EMERGENCY TELEPH			1.35
1	DNE APR 1999 FEE			
ACCOUNT ACTIVITY 11				
Qty	Description	Order Number	Effective Date	Amount
1	ROTARY HUNT	018689	04/07-04/30	4.00
Subtotal 717-656-7920				39.42
Total Charges BASIC LOCAL SERVICE				39.42

DETAIL OF NON-BASIC SERVICES CHARGES

Telephone Number 717-656-7920

MONTHLY CHARGES

Qty	Description	Order Number	Effective Date	Amount
1	WIRE REPAIR PLAN			5.00
ACCOUNT ACTIVITY 11				
Qty	Description	Order Number	Effective Date	Amount
1	HALE OF EQUIPMENT	018689	04/07	3.75
1	TECHNICIAN VISIT	018689	04/07	25.00
1	LABOR 30 MIN INCREMENT	018689	04/07	30.00
1	LABOR 10 MIN INCREMENT	024768	04/14	30.00
1	TECHNICIAN VISIT	024768	04/14	40.00
1	LINE CONNECTION CHARGE	018689	04/07	40.00
Subtotal 717-656-7920				171.75
Total Charges NON BASIC SERVICES				171.75

DETAIL OF REGIONAL TOLL SERVICE CHARGES

DIRECT DIALED CALLS

CALLS BILLED TO 717-656-7920

No.	Date	Place Called	Number Called	Time	Min	Rate	Amount
1	04-18	MOUNTVILLE PA	717-285-5724	4:24PM	5	DAY	0.09
2	04-19	MOUNTVILLE PA	717-285-5724	1:10PM	21	DAY	2.21
Subtotal Calls Billed To 717-656-7920							2.30



ACCOUNT
NUMBER: 717-656-7920/0

BILLING
DATE: 5/01/00

PAGE 5 OF 7

DETAIL OF REGIONAL TOLL SERVICE CHARGES

Subtotal DIRECT DIALED CALLS 2.30

Total Charges REGIONAL TOLL SERVICE 2.30



ACCOUNT
NUMBER: 717-656-7920/0

LLING
DATE: 5/01/00

PAGE 6 OF 7

DETAIL OF AT&T COMMUNICATIONS CHARGES

Telephone Number 717-656-7920

MONTHLY CHARGES

Qty Description

** ACCOUNT ACTIVITY **

Qty Description

Order

Effective

Number

Dates

1. AT&T Carrier Line Charge

Business-Bingle Line

3.50

AT&T ACCOUNT CHARGE

7.50

Subtotal 717-656-7920

11.00

TAXES AND FEES ON AT&T COMMUNICATIONS

AT&T UNIVERSAL CHG

5.00

AT&T GROSS RECEIPTS

5.00

Subtotal Of Taxes And Fees On AT&T COMMUNICATIONS

88

Total Charges AT&T COMMUNICATIONS

11.88



Universal Service Administrative Company
Schools & Libraries Division

Administrator's Decision on Appeal

September 28, 2001

E. David Brian, Accounting & Finance Manager
Lancaster Area Library
125 N. Duke Street
Lancaster, PA 17602

OCT 19 2001

Re:	Application Number:	267077
	Funding Year	2001-2002
	Date of Issuance of Funding	
	Commitment Decision Letter:	August 7, 2001
	Date Appeal Received:	September 7, 2001

Our records show that your appeal was received more than 30 days after the date your Funding Commitment Decisions Letter was issued (see dates above). The Federal Communications Commission (FCC) rules require applicants to submit appeals so USAC/SLD receives them within 30 days of the date that the relevant Funding Commitment Decision Letter was issued. (See "SLD Procedure for Post-Commitment Appeals" at <http://www.sl.universalservice.org/apply/10procpost.asp>.) The FCC rules do not permit the SLD to consider your appeal. If you wish to continue this process, you may submit a new appeal, stating the impediment to your filing your appeal within the original time, to the FCC at the following address:

Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Room TW-A325
Washington, DC 20554

Schools and Libraries Division
Universal Services Administrative Company

COPY